

Clear Water Concepts

Water Softener Care:

- 1) Water softeners are set to regenerate at 2AM when the system needs to clean itself. This setting can be changed. The process takes 2 hours and you may hear some noise in the home. This is normal. DO NOT unplug or bypass the system.
- 2) Please use coarse, crystal, or solar type salt. DO NOT fill the salt tank more than 1/2 full at any time. Salt Bridging or Caking: Too much salt can cause hardening of the salt and a solid bridge in the salt tank, preventing the salt dissolving properly. The bridge needs to be broken up with a broom handle or similar object for the softener to work properly again.
- 3) If you run out of salt, don't worry. Simply add the salt and press the REGEN button on the far right hand side of display. The softener will regenerate that night, and you will start getting soft water again.
- 4) Let the salt go down considerably before adding more salt. DO NOT continue "topping off" with salt.
- 5) Dirty Salt - Salt is mined, and therefore has some dirt mixed in with the salt. Most salt is about 98% pure. The other 2% is dirt. Overtime, the salt tank will look quite dirty, especially around the edges of the inside of the salt tank. This is normal and can be cleaned with an all purpose cleaner if you choose. However, cleaning is not necessary, and will not affect the softener performance either way.

Reverse Osmosis Care:

- 1) Please drain (1) tank of water from the RO system after service or installation. Open the RO faucet to drain the tank, close faucet when empty or when it is dripping slowly. It will take a couple of hours to completely fill the tank when empty. Close faucet to allow the storage tank to refill.
- 2) If you are getting cloudy or air bubbles in the RO water, please drain the tank again. After servicing the RO system, air gets trapped in the filter housings and can require more than 1 tank of water to clear up.
- 3) If your refrigerator is hooked up the RO water supply, leave the icemaker OFF for 3 hours, when the RO storage tank is full.
- 4) The water from the refrigerator will be dispensed at less volume or slower rate when it is connected to the RO system. This is normal and cannot be improved. The reason for this is the water pressure from the city main water is approx. 50-70psi. The water from the RO storage tank is 30psi which will reduce water volume. Ice production is typically not affected.
- 5) Your ice may or may not be clear. This has nothing to do with water purity. Your RO water is approx. 95% pure. The freezer temperature will affect the clarity of your ice. The colder the freezer temperature setting, the whiter or cloudier your ice will be.